



Having Hard Conversations

Jennifer B. (Beth) Abrams

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Speak with clarity, confidence, and courage!

Many educators struggle with discussing difficult issues with colleagues. This insightful book helps readers effectively lead challenging conversations with supervisees, peers, and supervisors. Emphasizing initiative and preparation as keys to a successful conversation, the author's step-by-step approach provides:

- Thought-provoking questions and first-person accounts that help build communications skills
- Advice on overcoming personal hesitation about expressing concerns
- Guidance on goal setting and choosing the best “what-where-and-when” for a productive discussion
- Sample scripts and other interactive tools to help educators prepare for the conversation and achieve positive outcomes

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